



EFFECTIVE PROJECT MANAGEMENT FOR SUCCESSFUL IT OFF-SHORING PROJECTS IN SRI LANKA

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The Dissertation was submitted to the Department of Management of Technology of the University of Moratuwa in partial fulfilment of the requirement for the Degree of Master of Business Administration.

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2009

94839



Abstract

Offshore IT service industry is a booming industry in Sri Lanka. Over the past couple of years, there was a shift from the multi-national companies' dominance to an increasing number of the newly established fast-growing offshore IT companies. Sri Lanka is a favourable offshore destination in terms of high technical literacy rate, favorable investment climate and satisfactory infrastructure. IT offshore is highly competitive industry among countries like India, China, Sri Lanka and Malaysia. Therefore Sri Lanka should practice appropriate project management strategies to compete with other offshoring countries all over the world.

Numerous of researches and international project management standards are available with regards to general project management. The objective of this exercise is to identify the effective project management strategies for offshore IT projects in particular. In this research first identifies the common project management strategies practicing in offshore IT companies and based on that a conceptual model was built to analyze the effectiveness of the identified strategies.

According to the final results, Project _Communication Management, Project Planning, Project Risk Management, Project Quality Management fully contribute to the offshore project success and Project Requirement Management, Project Technology Management, Project Resource Management partially contribute to the project success.